

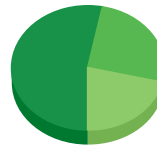


Software users made their voices heard in the June 2022 **Manufacturing Execution Data Quadrant Report**, where vendors were rated across capabilities, product features, and customer experience. CIMx Quantum® earned the rank of **Leader** in the category.

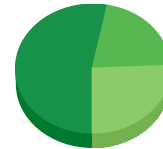
Experiences That Matter

100% of respondents felt that the CIMx Software team was altruistic in conflict resolution and respectful and caring in service experience.

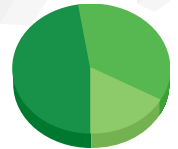
RESPECTFUL
100%



CARING
100%



ALTRUISTIC
100%



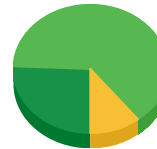
Ranked #1 in Vendor Support

With a support team that is 100% in-house, CIMx Software achieved exceptional feedback on its vendor support against all competitors. 100% of customers reported that they were **highly satisfied or delighted** with CIMx vendor support.

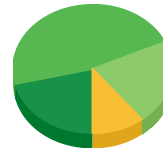
Strategy & Innovation

Customers rated CIMx Software at 89% in Strategy and Innovation for continually improving, helping them innovate, and inspiring them.

HELPS INNOVATE
89%



INSPIRING
89%



CONTINUALLY IMPROVING
89%



CIMx's Commitment to Customers

All CIMx customers have dedicated help teams – **no overseas, third-party ticketing systems for sales or support**. All CIMx customers have a central point of contact who works at CIMx and knows who they are and how they use the tools in their shop.

83%
SATISFACTION



Focused on Manufacturers

Customers gave outstanding feedback on their interactions with the CIMx Software teams and felt that they were effective/knowledgeable.

CLIENT SERVICE TEAM



SATISFACTION

100%

LEADERSHIP TEAM



100%

TECHNICAL AND PRODUCT SPECIALISTS



82%

About CIMx

CIMx Software has over 25 years of experience in Production Control helping manufacturers increase accuracy, efficiency, and capacity. Quantum MES provides a single, shared system for visibility and connectivity across your shop floor with the automation needed to enable strong digital operations.



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June 2022